

ACADEMIC RESEARCH IN ACTION Generative AI for Incentives, Rewards & Recognition: A Job Aide

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Select IRR Use Cases

- Brainstorming and Idea Generation: Al can provide suggestions on themes, activities, rewards, and other elements based on specific criteria.
- Writing and Content Creation: Engaging content such as invitations, brochures, scripts, promotional materials, and program descriptions can be written with the help of generative AI.
- Personalization and Tailoring: Generate tailored messages for different groups of event attendees or participants in an incentive program, ensuring that the communication is relevant and engaging.
- Research and Information Gathering: Al is a valuable tool for quickly researching ideas, trends, and best practices. This can help in staying updated with the latest developments and in making informed decisions.
 - Feedback and Evaluation: Draft post-event or program surveys or feedback forms. Al can also help analyze responses to derive insights and suggestions for future improvements.
 - Problem-Solving and Troubleshooting: Find solutions or alternatives to unexpected challenges, such as changes in event logistics, participant engagement issues, or adapting to budget constraints.
- Networking and Engagement: Facilitate networking by generating conversation starters, icebreaker activities, or even generating personalized introductions based on attendees' backgrounds and interests.
 - Automated Service: For large events or incentive programs, integrate Al into chatbots to provide automated responses to frequent questions, improving efficiency and response time.



Prompts Make a BIG Difference



- 1. Clear and Concise: Avoid ambiguous language
- 2. Specific and Detailed: Include specific details
- 3. Context and Background: Provide relevant background info
- 4. Purpose and Intention: Helps the AI tailor its response accordingly
- 5. Open-Ended Questions: Explore a range of possibilities
- 6. Include Examples/References
- 7. Set Tone and Style Specifications
- 8. Iterative Approach: Refine your prompts iteratively

Useful Tips & Practices

Do's Take what the AI provides from your first prompt and work it into a second prompt. Carefully analyze generative AI outputs for bias and accuracy. Use your knowledge of the industry. Check facts using other sources. Edit Al outputs accordingly before use. Try Bard, Midjourney, or Dall-E to create original images for your program communications. Use detailed & specific prompts to get unique images. Don't Don't enter anything into open generative Al tools (e.g., ChatGPT, Bard) that you do not want to become public information.